

# Cylchlythyr | Circular

## Outcomes of HEFCW's Strategic Approach to the Student Experience 2013/14 to 2016/17

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**To:** Heads of higher education institutions in Wales  
Principals of directly-funded further education colleges in Wales  
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This circular provides the outcome of the strategic approach to the student experience 2013/14 to 2016/17.

If you require this document in an alternative accessible format, please email [info@hefcw.ac.uk](mailto:info@hefcw.ac.uk).



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## Introduction

1. This paper provides the outcome of the strategic approach to the student experience 2013/14 to 2016/17.

## Background

2. In March 2014 we published our [Strategic Approach to the Student Experience: 2013/14 to 2015/16](#) which supported the delivery of the student experience section of HEFCW's Corporate Strategy 2013-2014 – 2015-16. The Corporate Strategy was subsequently extended to August 2017, which resulted in a corresponding extension to the strategic approach.
3. The student experience was a theme within [HEFCW's Corporate Strategy 2013-15](#), with the objective to 'Secure excellent quality higher education and student experience, enhanced by the student voice.' This theme included a number of targets related to the student experience. However, there were also other student-related targets linked to other themes in the Corporate Strategy, for example in widening access and skills, employability and enterprise.

## Outcomes of the Strategic Approach

4. **Annex A** provides a summary of how we have addressed each element of our Strategic Approach 2013/14 to 2016/17. All of the actions were completed.

## Further information

5. For further information, contact Dr Cliona O'Neill (tel 029 2085 9731; email [cliona.oneill@hefcw.ac.uk](mailto:cliona.oneill@hefcw.ac.uk) ).